



Coronavirus Update as at August 2021

The past months have presented us with an ever changing COVID-19 situation and we have been constantly reviewing our visiting policies. Government advice has changed over this period and whilst we now recognise that restrictions have been lifted nationally, we still need to balance the obvious desire of families and friends to meet their loved ones with, what must be our overriding concern, the need to continue to protect the safety and wellbeing of our residents.

We have taken into consideration that in different homes and geographical areas, different health conditions are operating, and therefore a blanket approach is no longer appropriate. We have therefore reviewed our policy on a home by home basis.

As a result, we have asked our Managers in the individual homes to contact relatives of residents, so that they can explain the current policy and risk assessment applicable to their home. We would ask that any friends or other visitors please contact the individual Home Managers for the most up to date information.

We believe this is a sensible approach, and whilst the vaccines have had a marked effect on incidences of serious illness, Coronavirus is still prevalent in many areas. We are sure that you will all understand that our overriding priority is still to minimise any risk to the health of our residents.

Below are the contact details for our homes and the relevant telephone numbers and the Manager's/contact name.

Mandy Cheriton-Metcalf Managing Director

Home Contact Details:

Bunkers Hill:	Manager – Emma Arnold	T: 01522 575139
The Valleys:	Manager - Julia Buck	T: 01724 85486