



BUNKERS HILL
CARE HOME

VISITING OUR HOME

The Coronavirus pandemic continues to affect all care homes significantly, however many restrictions and have now been lifted for the public and this is also true for care homes. For this reason we wanted to update you as to our current procedures.

At present visitors do not have to book in visits, however we do ask that they avoid coming between 12 and 1pm as that is the time residents are having lunch.

All visitors are asked to take a lateral flow test before they come to the home and produce evidence of this. They can either bring the test in to the home or show proof it has been registered. We are also asking visitors to sign a declaration to the effect that the test has been properly conducted and registered.

With regards to wearing off PPE, we do ask that all visitors wear a mask upon entering the building. In addition, we ask that when they are visiting loved ones inside the home they wear gloves and aprons also. Visits are currently restricted to half an hour if they take place inside the home.

If visitors wish to take loved ones out they are allowed to visit places outside but currently not inside venues for example you need to sit outside a coffee shop or café/restaurant etc. If relatives are taking residents outdoors they are able to have an hour visit.

At Bunkers Hill, we fully understand the desire to visit loved ones and friends - particularly when for much of the 2020 that was not possible. However, we also have a duty to keep our residents as safe as we possibly can, as well as keeping our staff safe in order that they can look after your loved ones. We know restricted visits are difficult

for many families, but your support and understanding to date has been amazing – we hope you can understand if we ask you to give it to us for a bit longer.

For more information, please contact the home directly:

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